



AP/2645

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re the Application of:

CHAN

Serial No.: 09/482,969

Filed: January 12, 2000

Atty. File No.: 4366-6

For: "AUTOMATIC GREETING FOR
CALL CENTERS"

BOX AF
Commissioner for Patents and Trademarks
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

) Group Art Unit: 2645

) Examiner: Anwah, Olisa

) NOTICE OF APPEAL

CERTIFICATE OF MAILING

I HEREBY CERTIFY THAT THIS CORRESPONDENCE IS
BEING DEPOSITED WITH THE UNITED STATES POSTAL
SERVICE AS FIRST CLASS MAIL IN AN ENVELOPE
ADDRESSED TO BOX AF, COMMISSIONER OF PATENTS
AND TRADEMARKS P.O. BOX 1450, ALEXANDRIA, VA
22313-1450 ON June 24, 2004.

SHERIDAN ROSS P.C.

BY: *Geiger Borekamp*

RECEIVED

JUN 30 2004

Technology Center 2600

Applicant hereby appeals to the Board of Appeals from the decision of the Examiner mailed March 26, 2004, finally rejecting Claims 1-2, 4-12 and 14-28. Please charge Deposit Account No. 50-1602 for the fee required under 37 CFR §1.17(b). The Notice of Appeal is believed to be timely and no additional fee is believed to be required. Please credit any overpayment or debit any underpayment to Deposit Account 50-1602.

Respectfully submitted,

SHERIDAN ROSS P.C.

By: *Douglas W. Swartz*

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Date: June 24, 2004